



Department of the Interior (DOI)
Frequently Asked Questions - DOI Public Partners
Portal Access using Login.gov

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General Information

Starting November 21, 2022, all AIRS and PILT users will be redirected to Login.gov for authentication.

What is the Department of the Interior Public Partners Portal?

The Department of the Interior (DOI) Public Partners Portal (formerly known as DOI Vendor Portal) is a website providing secured access for registered public users. The portal allows for the direct submission of data, business records, and documents to the DOI's Financial and Business Management System (FBMS) for various programs including [Aviation Information Reporting Support](#) (AIRS) and [Payment in Lieu of Taxes](#) (PILT).

What programs are available in DOI Public Partners Portal?

The two programs available in the DOI Public Partners Portal are Aviation Information Reporting Support (AIRS) and Payment in Lieu of Taxes (PILT).

What is AIRS?

[Aviation Information Reporting Support](#), also known as AIRS, is an application used to facilitate the submission of Aircraft User Reports (AURs) by private vendors which interfaces with FBMS.

What services does AIRS offer?

AIRs offers the following services:

- Create AURs
- Save AURs for submission at a later date
- Submit Aircraft User Reports (AURs)

What is PILT?

[Payment in Lieu of Taxes](#), also known as PILT, is an application used by registered users from State and Territorial governments to submit required certification package materials for PILT payment determination.

What services does PILT offer?

PILT offers the following:

- Create submission packages
- Save packages for later submission
- Edit returned packages
- Submit final packages



AIRS Account Questions

How do I sign up for an AIRS account?

1. Vendors contact your designated Contracting Officers (COs) for account setup.
2. COs provide the access form for completion and vendor validation.
3. Vendors complete and send the form to the AIRS Help Desk via email: AIRS_access@ibc.doi.gov for processing.
4. Vendor receives an email confirming their account set up.
5. Create a Login.gov account on <https://login.gov> with the same email address you use for the DOI Public Partners Portal if one does not exist.

How do I confirm my AIRS DOI Public Partners Portal account if I do not receive the confirmation email?

Contact the Help Desk at 208-433-5010 or email AIRS_access@ibc.doi.gov.

What if I have other AIRS questions or concerns, who do I reach out to?

Contact the Help Desk at phone 208-433-5010 or email AIRS_access@ibc.doi.gov.

PILT Account Questions

How do I sign up for a PILT account?

1. PILT users must contact the PILT Program staff via email at doi_pilt@ios.doi.gov.
2. PILT users receive an email confirming their account set up.
3. Create a Login.gov account on <https://login.gov> with the same email address you use for the DOI Public Partners Portal if one does not exist.

How do I confirm my PILT DOI Public Partners Portal account if I do not receive the confirmation email?

Contact the PILT Help Desk at 202-341-2066 or email doi_pilt@ios.doi.gov.

What if I have other PILT questions or concerns, who do I reach out to?

Contact the PILT Help Desk at 202-341-2066 or email doi_pilt@ios.doi.gov.

DOI Public Partners Portal and Login.gov

Can I use my existing Login.gov account to access DOI Public Partners Portal?

Yes, if your Login.gov account is set up using the same email that matches with the AIRS or PILT account in the DOI Public Partners Portal. When logging into the DOI Public Partners Portal, please be sure to



login using the email associated with your AIRS or PILT account.

Can more than one person use the same email address with DOI Public Partners Portal?

No, you cannot share the same email address. If multiple users are sharing the same email address within the same organization, each user needs to create a separate account in DOI Public Partners Portal with a unique email address as well as with Login.gov.

How do I register for DOI Public Partners Portal if I do not have an email account?

A valid email address is required to access your AIRS or PILT account in DOI Public Partners Portal.

Does my DOI Public Partners Portal account get deactivated after a period of inactivity?

Yes. Your account will be deactivated after 45 days of inactivity.

If I have forgotten my Login.gov password, how do I reset it?

To reset your login.gov password go to <https://secure.login.gov> and select the “Forgot your password” link to reset your Login.gov account password associated with your AIRS/PILT account.